

# Fees and Refund Policy

POLICY NAME:	Riverland Gymnastics Academy Fees and Refund Policy
DATE OF ISSUE:	March 2020
Date of Review:	March 2023
Controlling Body:	Riverland Gymnastics Academy – Committee

## 1. Statement of Commitment

The Committee of Riverland Gymnastics Academy (RGA) is responsible for the overall management, coordination and direction of gymnastic activities offered at RGA.

RGA is committed to providing a sporting and working environment that is safe, stable and free of discrimination and harassment, where risks are minimised through proactive management.

## 2. Policy Application

The policy applies to RGA management and day-to-day operations undertaken by the Committee, staff, and the parents/ guardians whose child/ children are engaged in gymnastics classes offered at RGA.

## 3. Hours of training:

Late arrival or early departure from a training session is not justification for a reduction in fees. Gymnasts may be invited to attend extra training sessions. Upon acceptance of this offer, the extra sessions will be invoiced at the standard rate.

## 4. Term length:

Term training is in alignment with the public-school system. Term lengths in any given year may vary between 9 and 11 weeks.

## 5. Registration fees:

The annual gymnast insurance fee is payable upfront and is non-refundable (Kindergym participants may elect to pay this pro-rata per term). Payment of this fee ensures that a gymnast is registered and insured with Gymnastics SA for the full year regardless of the club he or she attends or the number of gymsports/classes they participate in within South Australia.

#### 6. Sickness or Injury:

There are no make-up sessions. Gymnasts that miss training sessions due to sickness or injury are not entitled to a fee reduction. Special circumstances may be considered if put in writing to the Committee.

### 7. Refunds:

Refunds will not be offered for "change of mind". No refunds will be given if a gymnast leaves during a teaching term or cannot participate due to an injury sustained outside the club.

Special circumstances may be considered if put in writing to the Committee.

Exceptional circumstances out of our control may be refunded at the discretion of the Committee.

#### 8. Public Holidays:

Classes not training on Public Holidays are not entitled to any discount on fees. Classes will be offered on Public Holidays (dependent on demand) except for Easter public holidays.

#### 9. Fee payments:

Fees are calculated, invoiced and gymnasts have the option of paying per term or as an annual fee. Selected classes may offer casual per class fees. A discount may be offered if yearly fees are paid upfront.

RGA terms are strictly 14 days from date of invoice. All accounts will be emailed out from the RGA Treasurer. It is the responsibility of the gymnast or guardian to ensure that RGA always has a current email address.

Payments must be made to RGA by direct deposit or cheque (made payable to Berri District Youth Club Inc). Cash payments will only be accepted at Registration day or by prior arrangement with the Treasurer. Payment must be received in full by the due date.

Please note that a gymnast's position is not secured or held for the following term until all outstanding accounts have been finalised. Failure to pay by the due date may result in the gymnast being excluded from the class.

Should an error occur in billing, term fees will be corrected as soon as practical after the error is detected and a corrected invoice will be issued by email.

#### 10. Discontinuation of Training:

An RGA gymnast wishing to leave the club is asked to notify the Treasurer ASAP.

All fees are required to be paid in full prior to departure from the club. Any outstanding accounts may result in RGA refusing a transfer to another club.

Special circumstances may be considered if put in writing to the Committee.